

# **LAKE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD**

February 18, 2025, ETSB Meeting Minutes

The meeting was called to order by Chair Dato at 1:30 PM at Lake County EMA, 1303 N. Milwaukee Ave. Libertyville, IL 60048.

## **ROLL CALL:**

D. Dato  
D. Eder  
A. Hall  
S. Husak  
C. Lienhardt  
C. Smith  
D. Wermes

## **Absent:**

A. Becker  
C. Buschick

## **Staff:**

S. Winnecke  
K. Reinhard  
P. Voyda

Others present:

**PUBLIC COMMENT:** None

**APPROVAL OF MINUTES:** Motion Lienhardt, second Wermes to approve the minutes of the February 2025 regular meeting. Discussion - None. Voice vote- All in favor, motion carries.

**CORRESPONDENCE:** No report.

**TREASURER'S REPORT:** No report.

**COMMITTEE REPORTS:** No report.

**FINANCE:** No report.

**Technology:** No report.

**Policy:** No report.

**EXECUTIVE DIRECTOR'S REPORT:** Winnecke advised the CAD upgrade will be discussed at the next regular meeting.

**ATTORNEY’S REPORT:** No Report

**UPDATES:** No Report.

**Business:**

**LakeComm Desktop Computer and Monitor Purchase -Motion Husak, second Lienhardt to approve the purchase of 40 HP Z2 G9 desktop computers, 30 HP Pro SFF G9 desktop computers, and 288 ViewSonic VA2456a-MHD monitors from CDW-G of Vernon Hills, IL not to exceed \$122,315.46, budget line 85070. Discussion-** Winnecke shared due to tariffs going into effect on February 20, 2025, manufacturing and delivery delays are expected. We have already seen issues with the availability of products from other vendors. Smith questioned what the savings would be if we were to order the products now vs later. Winnecke advised there will be at least a 10% increase on computers, 37% on laptops, and an unknown amount on monitors. Husak asked if we do speed up the purchase, if the products will be available, Winnecke shared the products are in stock and ready to ship, especially with some of them being custom builds. Smith noticed the budget line in the action item noted two different ones. Winnecke advised the purchase would be out of budget line 85070. Hall asked if the whole purchase is for LakeComm, Winnecke advised everything in the order is for LakeComm. Eder asked if this completes the required equipment for LakeComm. Winnecke shared this is the last substantial purchase for LakeComm to complete the installation of dispatch equipment.

**Roll Call:**

Becker	Absent	Dato	Yes	Smith	Yes
Buschick	Absent	Husak	Yes	Wermes	Yes
Hall	Yes	Eder	Yes	Lienhardt	Yes

**INFORMATIONAL ITEMS:** Smith requests an update on the Tyler upgrade. Winnecke shared Tyler brought in 5 resources to be on site during the upgrade. The CAD was supposed to be down for around 2 hours. Tyler installed the files, and the files kept failing. Tyler was trying to fix the bad file while ETSB was trying to figure out how to get the update working and installed it onto dispatch computers. ETSB called PSAPS about every hour to give them an update. Tyler did continue onto RMS and Mobiles. ETSB was left to fix the installation issue Tyler fixed the file and placed it on the server. ETSB worked with PSAPS to get the updates installed after ETSB figured out ways to get them installed including those centers whose IT needed to be engaged. Then there were issues with importing offline CAD calls into the live system, also with RMS and CAD. Tyler jumped over talking with ETSB and sent out an email advising mobiles can sign in before CAD was ready. Tyler was supposed to send a rapid response team that could respond to centers, if need be, but when asked to go out to Gurnee Monday night, they advised they didn’t have anyone to send until the next morning to fix their map crashing issues. Winnecke advised the system still has issues, but it is up and functioning. CAD to CAD is not working properly since the upgrade and Winnecke will be working with that issue. Lienhardt stated the issues were not ETSB’s fault, it was the vendors. Lienhardt also suggested that the next update be done at a time that was less impactful to users, the only thing that helped with call volume staying low is the cold. Winnecke also advised it being a holiday for many agencies helped. Winnecke said the earliest Tyler offered to start was 0500 which was right at rush hour

time. Hall asks if there will be a debriefing with Tyler about what went wrong, Winnecke advised that it would be discussed at the Friday meeting scheduled with Tyler. Smith asked if the system is better now after the upgrade, or if it is too early to tell. Winnecke said there are issues with RMS, but dispatch can log in a lot faster than they used to be able to. One CAD user shared there are functions happening that they didn't know were going to be available. 2024.2 is the major update, this one was to fix the bugs in the system.

**NEXT MEETING DATE: March 4, 2025, 1:30 PM, Lake County EMA, 1303 N. Milwaukee Ave. Libertyville, IL 60048.**

**ADJORNMENT: Motion Smith, second Husak to adjourn.** There being no further business to discuss, Chair Dato adjourned the meeting at 1:53 PM.

Respectfully submitted,  
Kate Reinhard  
Admin/Tech Assistant